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RETAILERS ASSOCIATION OF INDIA

20 Years of Service To the Indian Retail Industry

Chennai Retail Summit

15 July, 2025

ITC Grand Chola, Chennai

PROGRAMME AGENDA

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Timing	Particulars
08:30 - 09:30	Delegate Registration
09:30 - 09:35	National Anthem
09:35 - 09:40	**Chairman's Address**
	Bijou Kurien, Chairman, Retailers Association India
09:40 - 09:45	**CEO's Address**
	Kumar Rajagopalan, CEO, Retailers Association India
09:45 - 09:50	**Welcome Address**
	Suhail Sattar, Chairman - Chennai Chapter, Retailers Association of India; MD, Hasbro Clothing
09:50 - 09:55	**Curtain Raiser - CRS 2025**
	Dr. Hitesh Bhatt, Director - Marketing & Communications, Retailers Association of India; Editorial Director – STOrai Magazine
09:55 - 10:05	**Felicitation of RAI - Chennai Chapter Committee Members**
10:05 - 10:20	**Chief Guest Address**
	R. G. Chandramogan, Founder, Hatsun Group
10:20 - 11:20	**Panel Discussion on Scaling Up Smartly: Strategies for Sustainable Growth**
Moderator:	**Bijou Kurien,** Chairman, Retailers Association India
	Balaji Chinnaswamy, CEO, VNH Naidu Hall Family Store
	Balakrishnan GP G, Leadership Team, Super Saravana Stores
	Suhail Sattar, Chairman - Chennai Chapter, Retailers Association of India; MD, Hasbro Clothing
	Sunil Sanklecha, Founder, Nuts 'N' Spices
	Varsha Pothy Sivasankaran, CBO, Otto Clothing Pvt Ltd
11:20 - 11:30	**Partner Presentation**
	Atul Bansal, Head - Marketing & Partnerships, Amazon Global Selling
11:35 - 11:45	**Partner Presentation on The Data-Driven Retail Revolution: Powering Customer-Centric Growth with Salesforce**
	Rohan Pagey, RVP Sales, Salesforce
11:45 - 11:50	**Partner Presentation**
	Vinodh Ramakannan, Founder & CEO, Spinta Digital
11:50 - 11:55	**Partner Presentation on From Leads to Loyalty and Growth: WhatsApp & RCS in Retail.**
	Aliasgar Bhopalwala, Director - Business Development**,** Karix
11:55 - 12:00	**Partner Presentation**
	Charles Francis, Chief Business Officer, Radiant Cash Management Services
12:00 - 13:00	**Panel Discussion on Tradition Meets Innovation: Bridging Retail Generations**
Moderator:	**Dr. Hitesh Bhatt,** Director - Marketing & Communications, Retailers Association of India; Editorial Director – STOrai Magazine
	Amarnath Dutta, Chief Sales and Marketing Officer, N Ranga Rao and Sons
	Aishwarya Guptha, Founder, Wondr Diamonds
	Issac Bright, Managing Director, Daily Fresh Fruits India Pvt. Ltd.
	R. Balachandar, Managing Director, Haribhavanam Restaurants India Pvt. Ltd.
	Saurabh Kumar, CEO - Retail, Kaleesuwari Group
	Sridhar Hariharasubramanian, Senior Director, Salesforce
	Vanjimuthu Palanisamy, Managing Director, Boomerang Icecreams
13:00 - 14:15	**Networking Lunch**

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14:15 - 15:10	**Panel Discussion on Beyond the Metros: Big Opportunities in Smaller Cities**
Moderator:	**Balachandar R,** Director, Junior Kuppanna
	Ashim Ashok Patil, MD & CEO, i-TEK RFID
	Ashwanth Suresh Babu, Founder & CEO, A Toddler Thing
	Soundarya Guptha, Marketing Director, Viswa & Devji Diamonds
	Rajnikanth .R, Managing Partner, IT World
	Harinandhini Sangeeth, Founder & Creative Director, Label Hay Clothing Pvt. Ltd. (HAY!)
	Nalini Parthiban, Co-founder & CEO, Sweet Karam Coffee
	Nishanth Dinesh, CEO, OVJ (ORIGINAL VASAVI JEWELLERY)
15:10 - 15:20	**Partner Presentation**
	Sathiyanarayanan Vijayaraghavan, Founder & CEO, Casa Retail AI
15:20 - 15:25	**Partner Presentation**
	Nitin Sahni, Co-Founder, HipHip.ai
15:30 - 15:40	**Special Address**
	Deepika Nagasamy, Director, Dindigul Thalappakatti Hotels and **Nagasamy Dhanabalan,** Managing Director, Dindigul Thalappakatti Hotels with **Dr. Hitesh Bhatt**, Director - Marketing & Communications, Retailers Association of India; Editorial Director – STOrai Magazine
15:40 - 16:40	**Panel Discussion on Retail Tomorrow: Trends Shaping the Next Decade**
Moderator:	**Kumar Rajagopalan,** CEO, Retailers Association India
	Arthi Raguram, Founder, Deyga
	Gurukeerthi Gurunathan, Co-founder and CTO, CaratLane
	Jagadeesh Kumar, Founder & CEO, The Indus Valley
	Kiru Maikkapillai, Founder & CEO, The Divine Foods
	Pratik Shah, CEO & Founder, Specsmakers Opticians
	Surender S. Rajpurohit, Founder, TURMS
	Vinodh Ramakannan, Founder & CEO, Spinta Digital
16:45 - 17:10	**Fireside Chat**
	C Sivasankaran, Mentor, AIWO HEALTH ***with*** **C K Kumaravel,** Co-Founder & CMD, Naturals Salon
17:10 - 17:25	**Special Address**
	Ba. Ramesh, Joint Managing Director, Thangamayil Jewellery
17:25 - 17:30	**Vote of Thanks**
	Dr. Hitesh Bhatt, Director - Marketing & Communications, Retailers Association of India; Editorial Director – STOrai Magazine
18:30 onwards	**India Retail Excellence Awards 2025 - By Invitation Only**
	Followed by Cocktails & Dinner - By Invitation Only

ROUNDTABLES

12:00 - 13:00	**Roundtable on Profit from Precision: Using Tech to Get Inventory Right**
Moderator:	**Chinmay Nayak,** Head of Sales - APAC, Onebeat
	Nishanth Dinesh, CEO, OVJ (ORIGINAL VASAVI JEWELLERY)
	Sunil Kurian, VP - Operations, Super Saravana Stores
	Elayaraja M, Vice President - Operations, Challani Jewellery
	Lakshmi Sneha, Partner, VBC Jewellery
	Siddhant AVR, Director, AVR Swarnamahal
	Soundarya Guptha, Founder, Wondr Diamonds
	Suhail Sattar, Director, Hasbro Clothing (Basics)

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ROUNDTABLES

14:00 - 15:00	Roundtable on Agentic AI in Retail Leadership: Strategic Leadership in the Age of Autonomous Intelligence
Moderator:	**Aditya Dhingra,** Director Solution, Salesforce
	Arun NB, General Manager, Thangamayil Jewellery
	Issac Bright, MD, Daily Fresh Fruits India Private Limited
	P. Muruganantham, Managing Director, Annai Jewellers
	Saurabh Kumar, CEO - Retail, Kaleesuwari Group
	Sharada Prakash, Director, GIRI
	Siddhant AVR, Director, AVR Swarnamahal
	Suhail Sattar, Director, Hasbro Clothing (Basics)
	Sunil Sanklecha, Founder, Nuts 'N' Spices
	T Rajendran, GM- A2B Retail Division, Adyar Anand Bhavan

14:00 - 15:00	Roundtable on AWS for Retail: Redefining Shopping Excellence with GenAI
	Prashant Chaturvedi, Senior Account manager, AWS India and **Mudit Srivastava**, Manager- South India & ISV Greenfield, AWS India
	Anbu, Advertising Club of Madras
	Baskar, Super Sarvana Stores
	Blessing A Manikandan, Paulsons Lifestyle Group
	BS Vishal, Viveks
	Hardeek Ladhani, Nutan Industries
	Haru Swamy, Exelatech
	Krishnan, Otto Clothing
	Mahendran, Xploro Technologies
	Narasimma Nayagam, Naiduhall
	Naresh Bherwani, Kings Lifestyle
	Priyadarshini, Pothys
	Ramesh Narayanan, Adyar Anandha Bhavan
	Sasikumar Kallanai, Good To Go Foodworks PVT LTD - Tendercuts
	Sukumar Balakrishnan, Innokaiz
	Varun Ramesh, Pothys
	Vimal Michael, Diginfluenz Private Limited

WORKSHOP

16:00 - 18:00	Workshop on Breaking Barriers: Your Roadmap to Global Sales with Amazon

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For more details, Contact:
Dr. Hitesh Bhatt, Director - Marketing & Communications
Cell : +91 9987343344, Email: hitesh@rai.net.in